

Case Study

Industry: Government

Building Trust in Government: Intuitive Web-Based Platform



Quick Stats

Verticals Served

Web Development

UX/UI

Data

Ground-up Build or Added to Existing

Ground-up Build

Completed or Ongoing Project

Completed

Background

The Idaho State Controller's Office (SCO) ensures the correct spending of state funds. It also keeps detailed records available to the public. Their statewide duties include:

- Managing accounting and financial records
- Paying state bills and employees
- Annual financial reporting
- Operating the Computer Service Center

Key Results

1,300+
Gov. Entities

Have local data searchable on Transparent Idaho site

Top 5
Ranked State

In short and long-term Government Fiscal Stability

Enhanced
User Experience

For accessibility and data navigation compared to most US transparency sites

“We wanted the platform’s user interface to be flexible, intuitive and explorable, and In Time Tec delivered on time and on budget.”

– **Brandon Woolf**
Idaho State Controller

The Challenge

The Idaho Legislature passed a bill. This bill requires local government financial data to be on the State Controller’s Transparent Idaho website. The State Controller’s Office (SCO) faced a short deadline to complete three significant challenges in implementing this bill:

1. Import and organize a large volume of data from over 1,300 state entities.
2. Create a website where the information is easy for Idaho citizens to access and understand.
3. SCO’s technical teams were already focused on other important projects. They did not have the time to develop the website within the required timeframe. They needed a partner with the skills to build the solution, boost their team, and finish the project.

The Solution

In Time Tec’s technical teams partnered with SCO on this project. Our UX/UI design team conducted field studies, focus groups, and extra user research. We ensured that the website was intuitive and full featured.

In Time Tec’s data engineering and analytics team modeled the large volume of data from Idaho’s 1,300 local entities. We made clear visuals and reports. We follow the rules of the local transparency initiative.

Our web development team used the design and data analytics features. We created a user-friendly, responsive website. The website now has detailed financial information and promotes trust in government. The Idaho State Controller’s Office achieved its goal of providing transparent financial reporting. In Time Tec is a successful partner with SCO to complete the project on time and on budget.

The Results - Quality Instead of Process

- ✓ Engineered user interface to access over 1,300 local government entities’ unique data with an interactive, visually engaging, web-based platform
- ✓ Created powerful research tool and interactive reports generated from disparate data to build trust with Idaho citizens
- ✓ Enabled public access through mobile responsiveness on any device



Get in Touch:
(208) 258-2424
info@intimetec.com